

Frequently Asked Questions About Using Zoom

Q. Do I need a password to participate in a Zoom meeting?

A. It depends on how the meeting Host has set up the meeting. When the Host invites you to a meeting you will receive a 9- or 10-digit "Meeting ID". If the Host requires a password to join the meeting (for example, it is a meeting for which the Host wants additional privacy protections) the invitation will also reference a Password that you must enter when joining the meeting.

Q. How do I find the Meeting ID for a Zoom meeting?

A. Some Meeting IDs will be posted to the FUMC website and Facebook page (e.g., for Wednesday night Meditation Services), and some Meeting IDs will be available only from the meeting Host. If you would like to join a Zoom meeting for which you were not sent an invitation contact the meeting organizer and ask that an invitation be sent to you. For most meetings all you will need is the 9- or 10-digit Meeting ID.

Q. Can I call into a Zoom meeting by telephone?

A. Yes. You can participate in a Zoom meeting like a telephone conference call by dialing one of the telephone numbers listed in the meeting invitation and entering the Meeting ID in response to voice prompts. Zoom does not offer a toll-free telephone number or any local access numbers in the D.C. area, so be aware that you might incur charges from your telephone service provider depending on your individual telephone service plan. There is no additional cost for accessing Zoom itself.

Q. Do I have to show myself on camera when connecting to a Zoom meeting?

A. No. You can select in the Zoom application to turn off your video camera while participating in a meeting. However, you will find that meetings are more interesting for everyone and will run more smoothly if you are all able to see and interact with one another by voice and video.

Q. Do I have to use FUMC's Zoom account if I want to host a meeting?

A. No. When you sign up for a personal (free) Zoom account you can host free Zoom meetings for up to 100 persons. However your meeting will be limited to 40 minutes. If you want to host a church-related meeting and believe it will last longer than 40 minutes, contact Sharon Sheldon (communications@franconiaumc.org) to see about using FUMC's licensed (paid) account to host the meeting.

Q. What should I do if I plan to use a smartphone to access Zoom?

A. Zoom has apps for both Android and iOS (iPhone/iPad) devices. We recommend you download and install the Zoom app from the Google Playstore or the Apple App Store before the Zoom meeting, and set up your free Zoom account so you are ready to immediately log into the Zoom meeting.